

# Jesus Floriano Ramirez

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## Education

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B.A. in Spanish Language and Hispanic Cultures

California State University, **Monterey Bay**, Seaside, Ca

Expected Graduation year : May 2022

Dual enrollment program

Hartnell Community College, Salinas Ca,

Academic Year Attended: Spring 2018

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## Experience

### **Starbucks Coffee Company**

#### Barista/Shift Manager

August 2019 - Present, Marina Ca,

Gained and continue to implement knowledge in a new experience of customer service. Gaining leadership skills that is central to the human experience, facilitating work meetings, assessing employee conflict, following and implementing company standards as a leader.

### **RHC Management Co, LLC**

#### Customer Service Worker/Shift Manager

June 2017 - August 2019, Soledad Ca,

Performed work as a customer service worker and gained experience working as a shift manager at a Mcdonalds Franchise under RHC Management.

Gained strong communication skills, Facilitated big groups of people, managed employee files and gained professional development

## Skills/Honors

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- Effective communication skills
- Bilingual (Spanish/English)
- Current President and representative of CAMP Alumni Club, and Spanish club
- Recipient of the Community Foundation of Monterey County (2 years)
- Dean's list student (2020)
- Guest speaker on behalf of the community foundation (2019)